(ii) Arrangement has been made by MTNL for receipt of payment of telephone bills on Saturdays and Sundays through cheque and banks/CTOs DTOs. Additional arrangement has also been made for accepting payments through credit cards/internet/ATMs by MTNL.

(iii) No registration fee in the areas where telephone is available on demand.

(iv) A 24 hrs. public grievance desk has been set up in the Ministry to redress public grievances and early clearance of faults.

(v) Pagers have been supplied to line staff in all State capitals for early attendance of outdoor faults.

(vi) Time limits have been set for local/inter-exchange/intercity shifts.

Dues against Business India Television International Limited

†3103 SHRI SUKHDEV SINGH LIBRA:
SARDAR GURCHARAN SINGH TOHRA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that Business India Television International Limited of Business India Group of Companies has owned huge amount to the Videsh Sanchar Nigam Limited and Mahanagar Telephone Nigam Limited; and

(b) if so, the reasons for providing new telephone connections to Business India Group despite huge amount due on the company?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) M/s. Business India Television Ltd. of Business India Group of Companies owes Rs. 1,49,55,232.67 to Videsh Sanchar Nigam Ltd. (VSNL) and Rs. 3,23858/- to Mahanagar Telephone Nigam Ltd. (MTNL).

(b) VSNL is not in the business of providing basic telephone service. As per available records MTNL has not provided any new Telephone connections in the name of this company. If any such case comes to notice, MTNL will take action as per rules.

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†Original notice of the question was received in Hindi.